

February  
2023

www.symphonyhealthcareservices.com

## General Practice Awards 2022

On Friday 9th December 2022, members of the Symphony Healthcare Services Team attended The General Practice Awards 2022.

We are thrilled to announce that Symphony's Dr Solomon Lebesse, GP, Wincanton Health Centre was awarded Winner of the GP Trainee of the Year/Rising Star Award!

The General Practice Awards spokesperson issued the following statement *'He combines enthusiasm and a natural flair for communication, he is a calming and constructive presence and talks truth to power. The type of colleague everyone wants to work with and who everyone wants to be looked after by!'*

Symphony Healthcare Services Medicines Management Team were also shortlisted for the Pharmacy Team of the Year Award.



## Spotlight on... Liz Tyrer, Lead Nurse, Symphony Healthcare Services

I have worked for Symphony for 5 years since it acquired the walk-in centre; previously a service ran at Yeovil Health Centre (another surgery managed by Symphony Healthcare Services).

I qualified from my nursing degree in March 2020.

My work can vary day to day, particularly when leading two newly qualified nurses and two senior healthcare assistants. My general day to day can include training, respiratory reviews and assessments for both asthma and COPD, cervical screening, childhood immunisations, wound management and undertaking work relating to my role as infection prevention control lead.

I feel the main thing that inspired me to pursue my career in nursing was my previous experiences with nurses and also my children - I wanted to make my children proud. I have always felt passionate about patient care, being a good patient advocate and continuing my learning and professional development, so nursing is perfect for this.

The best advice I could provide to future nurses and something I always remind my students of, is that they need to be kind to themselves and that no one will expect them to know everything, especially on qualifying. Being organised and continuing their learning and progression is vital. But looking after themselves is extremely important if they are going to be able to look after others.

I think I'm most proud of being anonymously nominated for the Julie Bolus Rising Star Award and came up in the top 20 of nurses in the whole country – all within my second year from qualifying. I felt very privileged just being nominated for this but nationally to come in the top 20 was rather mind blowing.

I have always been very passionate about training and student nurses, I feel like I have expressed the importance of this in general practice and the need to change views and grow staff.



## 2023 GP Patient survey

The 2023 GP Patient survey launched in January 2023 and is open for three months. Patients will be randomly selected by the NHS to complete the survey.

Last year, more than 720,000 people gave feedback on around 6,500 GP practices across England. The survey is a key source of information about general practice in England. It is important that we hear about patients' experiences, even if they haven't visited their GP practice recently, or if they have filled in a questionnaire before.



## Symphony Careers

Are you looking for a new career? Looking for your first employment post education or getting back to work after a career break?

Whether you are wanting to try something new or looking for another role within the NHS, Symphony has some really exciting roles. Please visit the NHS Jobs website for more information at [www.jobs.nhs.uk](http://www.jobs.nhs.uk) typing Symphony in the keywords search engine.



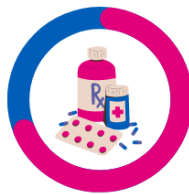
## Our Practice Data (16 Surgeries):

# October 22 - December 22

## During Quarter 3...



7,718 referrals to other services were made



608,968 medications were issued



173,455 appointments were provided

205,594 calls were answered



363,577 test results were received for review and action

## Repeat Prescriptions on the NHS App

You can now order a repeat prescription by logging into your account using the NHS app.

If you're asked to nominate a pharmacy, you can only nominate a high street pharmacy.

You'll be able to collect your medicine in person when it's ready. Some high street pharmacies also deliver.

Save time by using the NHS App.



## The planned merger of Yeovil District Hospital with Somerset NHS Foundation Trust

Yeovil District Hospital is working with Somerset NHS Foundation Trust to bring the two trusts together to create one newly formed, single organisation which will be responsible for running:

- Yeovil District Hospital
- Musgrove Park Hospital
- Community hospitals in Somerset
- All community, mental health and learning disability services in the county
- A quarter of GP practices in Somerset

By joining together, they will be able provide better mental and physical health services for the population they serve, helping people to enjoy healthier lives with improved access to the specialist care and treatment they need, when they need it.

To find out more, visit the Yeovil Hospital website; [www.yeovilhospital.co.uk](http://www.yeovilhospital.co.uk)